Terms and Conditions of Use and Sale – Parts Online:

Welcome to Follett Corporation's Parts Online Webstore. Your use of our website, parts.follettice.com, constitutes your acceptance of these conditions. Please read them carefully.

1. Privacy. We receive and store any information you enter on our Web site or give us in any other way. We use the information that you provide for such purposes as responding to your requests, creating your favorites list, and communicating with you. We do use "cookies" to obtain information when your browser accesses parts.follettice.com. Follett Corporation will not sell, rent or provide access to your information to any third party.

2. Trademarks. Follett Corporation uses its various trademarks and logos on this site. You may not copy, use, modify, or otherwise distribute any Follett marks or logos without the prior written consent of Follett Corporation.

3. Your account. If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer. You agree to accept responsibility for all activities that occur under your account and password.

4. Security. All transactions on this site are processed using a secure payment processing program that uses encryption technology. The order confirmation you will receive via e-mail will not reveal your credit card number.

5. Pricing. Pricing displayed on the site is your pricing and is not negotiable. Pricing can be changed at any time and without notice.

6. Returns. There is a 90 day return period for parts. All parts return requests must be pre-approved by Follett and parts must be new, unopened, and in original packaging. A 15% restocking charge will be applied.

7. Delivery. All delivery times quoted by Follett are estimated based on third party shipping company information. Follett is not liable if parts are not delivered within the delivery period or the incorrect address is entered upon ordering by the Purchaser.

8. Warranties. Follett warrants that parts shall conform to Follett's standard specifications in effect at time of shipment. Further, parts are warranted to be free from defect and in working condition for a 90 day period from the time of purchase. The express warranties and remedies set forth are exclusive and are conditioned upon timely notification by Purchaser. THESE WARRANTIES ARE GIVEN BY FOLLETT AND ACCEPTED BY PURCHASER IN LIEU OF ANY AND ALL OTHER REMEDIES, WARRANTIES AND GUARANTEES, EXPRESS OR IMPLIED, AND IN LIEU OF ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY SPECIFICALLY EXCLUDED AND DISCLAIMED.

9. Limitation of Liability. Follett is not liable for any incidental, punitive, special, lost profits, consequential or liquidated damages of any kind (a) associated with this agreement or its performance or any breach of this agreement by Seller, (b) arising from or in connection with any breach of warranty and/or with any defect or non-conformity in the equipment or goods (c) arising from time or manner of delivery, installation, or service. Any claims against Seller arising from this transaction must be brought within one year of the date of invoice and is limited to the purchase price of the parts.

10. Controlling Provisions. All sales and purchases of products hereunder are limited to and conditional on Purchaser's acceptance of these terms and conditions. No modification of this agreement shall be created by the acknowledgment or acceptance of purchase order forms containing different or additional terms or conditions.

11. Site modification. We reserve the right to modify and/or change this site as well as any policies at any time without notification. Should you have any questions, you may contact us at:

    Follett Corporation
    801 Church Ln
    Easton, PA 18040 USA
    610 252 7301